



Mission Statement:

ECNO's Mission is to provide effective and innovative technology leadership to support all Ontario School Boards in their efforts to reach their educational and administrative goals.

Vision Statement:

ECNO's role is to provide strong leadership and direction for the use of innovative technology in all areas affecting boards, schools, and classrooms, and to ensure the availability of the most reliable, cost-effective information technology services and products for its members.

Strategic Plan 2017 - 2020

Strategic Priority	How?	Success Indicators
<p>Product Integrity</p> <ul style="list-style-type: none"> Provide leading edge, reliable software and services to meet the needs of all Ontario boards, with the goal of improving confidence in ECNO 	<ul style="list-style-type: none"> Implement and monitor Key Performance Indicators for all projects and services Establish common leading business practices Ensure timely and accurate release documentation Ensure quality, cost-effective training programs are available 	<ul style="list-style-type: none"> ECNO's products and services function within the established service level agreements ECNO has a transparent process to establish and manage vendor relationships
<p>Technology Leadership</p> <ul style="list-style-type: none"> Create effective and transparent communication and marketing practices 	<ul style="list-style-type: none"> Understand the concerns, needs and requirements of our customers Provide regular consistent and effective communication to our stakeholders 	<ul style="list-style-type: none"> Collaborative relationship with advisory committees Advisory committees have active and representative participation from member boards

<ul style="list-style-type: none"> • Building and strengthening strategic partnerships 	<ul style="list-style-type: none"> • Board IT Managers are provided a tool kit of promotional materials to share within their DSB – especially at SO and Director level 	<ul style="list-style-type: none"> • Regular newsletters highlighting ECNO's services, products and initiatives • Increased awareness of ECNO's products and services
<p>Future Innovation</p> <ul style="list-style-type: none"> • Embracing modern technologies for better efficiencies and effectiveness • Future initiatives should align with the Ministry and member board's educational and administrative goals • Support global competencies and the delivery of the Ontario curriculum to enhance student achievement and well-being 	<ul style="list-style-type: none"> • Sharing of services that are common to all boards • Seeking out new products and services that support the educational and administrative goals of school boards • Facilitate the provision of required tools and infrastructure 	<ul style="list-style-type: none"> • Efficiencies and savings for all boards • Other stakeholders look to ECNO to provide leadership, products and services • School boards have access to quality products and services to support change in pedagogical practice